

GOOD Service User/Service Agreement

Part I.

GOOD Service provides you:

- 24-hour real-time access to a database of resources for Oregonians identifying local as well as state and national resources
- On-going verification and maintenance of data.
- Web-based access to comprehensive health and social services profiling listings for each county in Oregon.

Customer has the ability to:

- Look up or search for health and social resources:

By name of resource	
By direction within a city	By county
By any word(s) in the name of resource	By any word(s) in the resource description
By city	By language
By category or subcategory	By ZIP Code

By any combination of the above

- Write private notes or write notes to share with only your co-workers
- Store your own private resources
- Request information updates--built-in feedback button for updates and corrections; real-time data
- Search both public and private resources simultaneously
- Create lists of resources for any combination of listings
- Create standard mailing labels
- E-mail a resource profile
- Print a resource profile
- Develop lists of referrals to resources for clients or co-workers
- Hyperlink to map and driving directions to services
- Hyperlink to city bus schedules or another website
- Hyperlink directly to e-mail contact on resource

HBE makes every reasonable effort to ensure the accuracy of the directory listings. However, resources change. HBE makes no representation that the listings are complete, are reported at every appropriate location or under every category, or are free from error. HBE does not investigate the quality of the service or the validity of the information given by the organization listed.

HBE encourages any user of this database to notify us using the feedback button when discovering any discrepancy or when requesting listings be changed. When doing so, please leave a contact name and number for follow-up by HBE. Staff solicit and appreciate user involvement in making this service as useful, accurate, beneficial and appropriate as it can be.

Billing Information:

Organization/Business Name	Name of Contact	Phone #			
Address	City	State	Zip		
Number of users/log-ons (User names)	Cost per year	Number of years	Start date	End date	
<input style="width: 30px; height: 20px;" type="text"/> <small>Initials</small>	I represent this organization and agree to the terms and conditions of this agreement.	<input style="width: 50px; height: 20px;" type="text"/> <small>Total fee for this agreement</small>	_____ <small>Signature</small>		
			_____ <small>Print name</small>	_____ <small>Title</small>	_____ <small>Date</small>

Part II.

Agreement #	Date

Contact information for Organization/Agency:

Key user contact	Position	
Key user Phone #	Key user E-mail	
Tech contact	E-mail	Phone #

To gain access to GOOD Service:

Go to: www.oregonresources.com

GOOD Service will allow an hour of non-activity before it automatically logs you off.

To maintain confidentiality, you can change your password once you begin using the service.

Contact information for GOOD Service:

Walter Reed
 Technical Support & Customer Service
 680 Hillcrest Dr. NW
 Salem, OR 97304
 Phone: (503) 510-5685
 Fax: (503) 214-8686
 E-Mail – goods@oregonresources.com

ASP and programming for GOOD Service by:

Helion Software, Inc.
 PO Box 18086
 Salem, OR 97302
 Phone: (503) 362-9394
www.helionsoft.com

Organization/agency name	User Name	Password
Organization/agency name	User Name	Password
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Make copy of this page if you need to add users